

BEFORE JAMES A. DODRILL, INSURANCE COMMISSIONER
OF THE STATE OF WEST VIRGINIA

ILSE BURRIS

Complainant,

v.

ADMINISTRATIVE PROCEEDING NO.: 19-FP-CC-02050

MUNICIPAL MUTUAL INSURANCE COMPANY

Respondent.

FINAL ORDER

On a prior day, to-wit, February 24, 2021, the Hearing Examiner in this matter submitted his Recommended Decision, appended hereto, containing findings of fact, discussion, analysis, and conclusions of law. After review thereof, it is **ORDERED** that the said Recommended Decision is adopted as the decision of the Commissioner in this matter and is, by this reference, incorporated herein and made a part hereof.

It is further **ORDERED** that, inasmuch as it has been determined that the Complainant failed to prove the Respondent violated the *West Virginia Code* or the *West Virginia Code of State Rules*, the Consumer Complaint of Complainant is hereby **DISMISSED**.

The objections of any party aggrieved by this Order and the Recommended Decision herein adopted are preserved.

ENTERED this 5th day of May, 2021.



JAMES A. DODRILL
Insurance Commissioner