



West Virginia Offices of the Insurance Commissioner

Conversion of Workers' Compensation Files November 5, 2019

On Monday, November 18, 2019, the West Virginia Offices of the Insurance Commissioner (WVOIC) will begin the process of upgrading our technology and preservation of the claim and policy records of the former Workers' Compensation Commission.

During this time, you may experience a delay in the processing of your file request. We ask for your patience, as this upgrade will allow the WVOIC to maintain the integrity of the old records in our repository as well as provide more timely responses to file requests.

If you have any questions, please call the West Virginia Offices of the Insurance Commissioner Claim Services Division at 304-558-5838 or toll free at 1-888-879-9842.