



West Virginia Offices of the Insurance Commissioner

Consumer Alert !!

July 31, 2019

If you receive an email that looks anything like the one below or that in any way claims to be contacting you about paying for damage from a June 24th tornado, please delete it immediately. Please do not click on any links in the email and do not give out your personal information in response to the email. This is a scam/phishing email. The email address "Storminsurance@wv.gov" is not an official West Virginia government email address and the email did not come from the West Virginia Offices of the Insurance Commissioner.

From: StormInsurance@wv.gov <StormInsurance@wv.gov>

Sent: Tuesday, July 30, 2019 8:16 AM

Subject: [External] Tornado Personal Property Damage Verification

This is a courtesy notice to inform you about your personal property damage claim that occurred while on state property during the tornado on June 24th, 2019.

You should receive payment on this claim by the last pay period in August 2019.

Since this is a special circumstance that occurred from an unforeseen event all payments will be final and will not be adjusted once made.

[Please login to verify payment and tornado damage claim.](#)

If you have any issues please click the "Help" icon once you're logged in to contact the insurance help desk via phone or chat.

Best Regards,

Insurance Claim Team.