



West Virginia Offices of the Insurance Commissioner

CONSUMER ALERT

Are you receiving robo/telemarketing calls?

If you have a telephone, robo calls and telemarketing calls may be ruining your day. Our market has seen an increase in these types of calls. Some of these calls are selling fake insurance policies that offer rates and benefits that are too good to be true.

If you receive a call of this type you should never give out your personal information to the caller. The best action is to immediately hang up the phone.

Insurance Commissioner Jim Dodrill recently received a robo call attempting to sell him health insurance. Commissioner Dodrill said, "Anyone can be a target of this type of call, consumers need to be very wary of attempts by unlicensed persons to sell them fake or worthless insurance products." If you are looking to purchase insurance be sure to purchase the coverage from a licensed and reputable source.

If you need assistance with any type of insurance, or are concerned about a call you have received, please call the West Virginia Offices of the Insurance Commissioner Consumer Services Division at 1-888-879-9842, or visit our webpage at www.wvinsurance.gov.