



West Virginia Offices *of the* Insurance Commissioner

Indy Health Medicare Drug Plan *March 25, 2021*

Indy Health is no longer providing coverage for Medicare Part D drug plans effective March 23, 2021. If you have Indy Health, you have been temporarily enrolled in Medicare Part D LI-NET program, retroactive to March 1, 2021.

Here is what to do next:

- Watch for more information about your temporary drug coverage from LI-NET, including benefits and costs. You can also call LI-NET at 1-800-783-1307.
- You can choose and join a new Medicare drug plan any time between now and July 31, 2021. Your new coverage can start as early as April 1, 2021. Call 1-800-MEDICARE (1-800-633-4227) or visit Medicare.gov to choose a new plan. TTY users can call 1-877-486-2048.
- If you paid out-of-pocket for medications from March 1 to March 24, please have your pharmacy rebill the prescription to LI-NET.
- If your pharmacy is unable to rebill the prescription to LI-NET, you can ask for reimbursement through LI-NET. Patients should complete, print, and mail the Direct Member Reimbursement (DMR) Form located at www.humana.com/LINET. Patients can find this form at the bottom of the page under “Resources for beneficiaries.”
- Unless you join a new Medicare Drug Plan right away, you will get another letter in the next few weeks letting you know your options for Medicare Part D drug coverage going forward.

For local help, please call the local State Health Insurance Assistance Program (SHIP) for free, personalized health insurance counseling at 1-877-987-4463. Or you may call the West Virginia Insurance Commissioner’s Consumer Services Division at 1-888-879-9842.