



## *West Virginia Offices of the Insurance Commissioner*

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### *Consumer Alert*

#### **Need Help with Your Storm Damage Claim?**

The spring and summer can bring all kinds of potentially damaging weather. There can be hail, flooding and storm activity. Experiencing damage to your home or auto from a storm or accident can be overwhelming. Consumers should make a report to their insurance company as soon as possible.

Navigating the insurance claims process can be confusing. We are here to help. Our Consumer Services' Team is available to assist you with understanding your policy and the claims process. Please contact us about any type of insurance or concerns you have at 1-888-879-9842, or visit our webpage at [www.wvinsurance.gov](http://www.wvinsurance.gov).

Learn more about preparing for storms. The National Association of Insurance Commissioners (NAIC), has the following link to help consumers be smarter about insurance.

[Guide to Disaster Preparedness](#)