



STATE OF WEST VIRGINIA

Offices of the Insurance Commissioner

Earl Ray Tomblin  
Governor

Michael D. Riley  
Insurance Commissioner

July 2015

WEST VIRGINIA INFORMATIONAL LETTER

NO. 190A

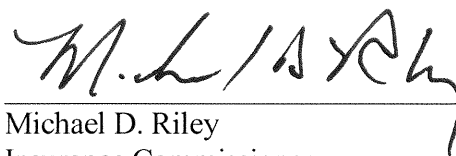
**TO: All Insurance Companies Doing Business in the State of West Virginia, Insurance Trade Associations, Insurance Media Publications and Other Interested Persons**

**RE: W. Va. Code of St. R. 114-97 – External Review of Issuers’ Adverse Health Insurance Determinations**

This Informational Letter is intended to supplement Informational Letter 190 issued by the Offices of the West Virginia Insurance Commissioner (“OIC”) in October 2014.

The OIC has received a letter from the federal Department of Health and Human Services confirming that West Virginia’s external review process of health plan issuers, as set forth in W. Va. Code of St. R. 114-97, meets the parallel process standards of the National Association of Insurance Commissioners and is in compliance with federal guidelines. Questions pertaining to West Virginia’s external review process should be directed to the OIC’s Health Policy Division, which may be reached in the following ways:

- By mail: Offices of the West Virginia Insurance Commissioner  
ATTN: Health Policy Division  
P.O. Box 50540  
Charleston, WV 25305-0540
- By phone: 304-558-6279 Ext. 1264
- By fax: 304-558-0138
- By email: [Health.Policy@wvinsurance.gov](mailto:Health.Policy@wvinsurance.gov)



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