What Happens When You Report Suspected Fraud?

When referrals of suspected insurance fraud are received by the Fraud Division, it immediately assigns a case number to the complaint and forwards it to a fraud specialist for review. Referrals are evaluated initially by an investigation team based upon the information supplied by the referring party and data compiled by the fraud specialist in the initial review, including a review of the existing data bases to determine if similarities exist. If the referral merits further investigation, it will be assigned to an insurance fraud field investigator. If the investigation proves a criminal violation, the case will be referred to the appropriate prosecuting authority.

Reporting Suspected Insurance Fraud

Everyone pays for insurance fraud, so everyone must join together in stamping out these crimes. To report suspected insurance fraud, call The West Virginia Offices of the Insurance Commissioner’s Fraud Division toll free at 1-800-779-6853. It can also be reported online at www.wvinurance.gov. An insurance fraud referral form can be located under the “forms” section of this website and may be completed and submitted via the internet.

The WV Offices of the Insurance Commissioner Fraud Division
PO Box 2901
Charleston, WV 25330-2901
1.800.779.6853 toll free
304.558.5241 direct line
304.558.8950 fax

Regional field offices are located throughout the state in the following cities:
Beckley
Fairmont
Huntington
Logan
Martinsburg
Parkersburg
Wheeling

TRY US, WE CAN HELP!
1-888-TRY-WVIC

fraud@wvinurance.gov
www.wvinurance.gov