

## Contact Us

### Mailing Address:

West Virginia Offices of the Insurance  
Commissioner  
PO Box 50540  
Charleston, WV 25305-0540

Office hours 8:30 am to 4:30 pm Monday  
through Friday, EST



### Physical Address:

West Virginia Offices of the Insurance  
Commissioner  
West Virginia Lottery Building  
900 Pennsylvania Avenue  
Charleston, WV 25302

[Map to WV Office of the Insurance  
Commissioner](#)

State's Directory search by employee name  
or select Insurance Commission for all  
employees

<http://www.wv.gov/Pages/state-phone-directory.aspx>

Division	Telephone Number	Email Address
Consumer Services	(304) 558-3386	<a href="mailto:OICConsumerServices@wv.gov">OICConsumerServices@wv.gov</a>
Toll Free	1-888-TRY-WVIC (1-888-879-9842)	
Fax	(304) 558-4965	
Company Analysis & Examinations	(304) 558-2100	<a href="mailto:OICFinancialConditions@wv.gov">OICFinancialConditions@wv.gov</a>
Fax	(304) 558-1365	
Consumer Advocate	(304) 558-3864	<a href="mailto:OICConsumerAdvocate@wv.gov">OICConsumerAdvocate@wv.gov</a>
Executive Offices	(304) 558-3354	
Financial Accounting	(304) 558-6279 ext. 48470	
Tax Unit	(304) 558-1900	<a href="mailto:OICWVTaxSection@wv.gov">OICWVTaxSection@wv.gov</a>
Fax	(304) 558-0138	
Health Policy	(304) 558-6279 ext. 48035	<a href="mailto:OICHealthPolicy@wv.gov">OICHealthPolicy@wv.gov</a>
Information Technology	(304) 558-2293	
Legal Division	(304) 558-0401	<a href="mailto:OICLegal@wv.gov">OICLegal@wv.gov</a>
Fax	(304) 558-1908	
Licensing & Education	(304) 558-0610	<a href="mailto:OICAgentLicensing@wv.gov">OICAgentLicensing@wv.gov</a>
Fax	(304) 558-4966	
Pharmacy Benefit Manger (PBM)	(304) 558-6279 ext. 48494	<a href="mailto:OICPBM@wv.gov">OICPBM@wv.gov</a>
Professional Employer Organization (PEO)	(304) 558-6279 ext. 47748	<a href="mailto:OICPEO@wv.gov">OICPEO@wv.gov</a>
Fax	(304) 558-0671	
Rates and Forms	(304) 558-2094	<a href="mailto:OICRatesForms@wv.gov">OICRatesForms@wv.gov</a>
Fax	(304) 558-1610	
Special Investigations Division	(304) 558-5241	<a href="mailto:OICFraud@wv.gov">OICFraud@wv.gov</a>
Toll Free	(800) 779-6853	
Fax	(304) 558-8950	
<b>Workers Compensation Numbers</b>		
Board of Review	(304) 558-5230	
Fax	(304) 558-1322	
Claim Services	(304) 558-3386	<a href="mailto:OICClaimsServices@wv.gov">OICClaimsServices@wv.gov</a>
Fax	(304) 558-8948	
Document & Imaging Services	(304) 558-3386	
Fax	(304) 558-8948	
EDI Reporting	(304) 558-3386	
Employer Coverage Unit	(304) 558-3386	<a href="mailto:OICWVCustomerCare@wv.gov">OICWVCustomerCare@wv.gov</a>
Fax	(304) 414-0539	<a href="mailto:OICEmployerCoverage@wv.gov">OICEmployerCoverage@wv.gov</a>
Managed Health Care Plans	(304) 558-5586	
Fax	(304) 414-7750	<a href="mailto:OICMedPlans@wv.gov">OICMedPlans@wv.gov</a>
Office of Judges	(304) 558-5586	
Fax	(304) 558-0852	<a href="mailto:OICOOJExecutive@wv.gov">OICOOJExecutive@wv.gov</a>
Revenue Recovery	(304) 558-1021	
Fax	(304) 558-1200	<a href="mailto:OICRevRec@wv.gov">OICRevRec@wv.gov</a>
Self Insurance	(304) 558-6279	<a href="mailto:OICWCSelfInsured@wv.gov">OICWCSelfInsured@wv.gov</a>
Fax	(304) 558-0671	