

Contact Us

Mailing Address:

West Virginia Offices of the Insurance
Commissioner
PO Box 50540
Charleston, WV 25305-0540

Office hours 8:00 am to 5:00 pm Monday
through Friday, EST



Physical Address:

West Virginia Offices of the Insurance
Commissioner
West Virginia Lottery Building
900 Pennsylvania Avenue
Charleston, WV 25302

[Map to WV Office of the Insurance
Commissioner](#)

State's Directory search by employee name
or select Insurance Commission for all
employees

<http://www.wv.gov/Pages/state-phone-directory.aspx>

Division	Telephone Number	Email Address
Consumer Services	(304) 558-3386	OICConsumerServices@wv.gov
Toll Free	1-888-TRY-WVIC (1-888-879-9842)	
Fax	(304) 558-4965	
TDD Toll Free	(800) 435-7381	
Company Analysis & Examinations	(304) 558-2100	OICFinancialConditions@wv.gov
Fax	(304) 558-1365	
Consumer Advocate	(304) 558-3864	OICConsumerAdvocate@wv.gov
Executive Offices	(304) 558-3354	
Financial Accounting	(304) 558-6279 ext. 48470	
Tax Unit	(304) 558-1900	OICWVTaxSection@wv.gov
Fax	(304) 558-0138	
Health Policy	(304) 558-6279 ext. 48480	OICHealthPolicy@wv.gov
Information Technology	(304) 558-2293	
Legal Division	(304) 558-0401	OICLegal@wv.gov
Fax	(304) 558-1908	
Licensing & Education	(304) 558-0610	OICAgentLicensing@wv.gov
Fax	(304) 558-4966	
Pharmacy Benefit Manger (PBM)	(304) 558-6279 ext. 48494	OICPBM@wv.gov
Professional Employer Organization (PEO)	(304) 558-6279 ext. 47748	OICPEO@wv.gov
Fax	(304) 558-0671	
Rates and Forms	(304) 558-2094	OICRatesForms@wv.gov
Fax	(304) 558-1610	
Special Investigations Division	(304) 558-5241	OICFraud@wv.gov
Toll Free	(800) 779-6853	
Fax	(304) 558-8950	
State Office of the National Flood Insurance Program	(304) 414-8462	OICFlood@wv.gov
Toll Free	(866) 356-6398	
Workers Compensation Numbers		
Board of Review	(304) 558-5230	
Fax	(304) 558-1322	
Claim Services	(304) 558-5838	OICClaimsServices@wv.gov
Fax	(304) 558-8948	
Document & Imaging Services	(304) 558-5838	
Fax	(304) 558-8948	
EDI Reporting	(304) 558-5838	OICWVCustomerCare@wv.gov
Employer Coverage Unit	(304) 414-0539	OICEmployerCoverage@wv.gov
Fax	(304) 558-5586	
Managed Health Care Plans	(304) 414-7750	OICMedPlans@wv.gov
Fax	(304) 558-5586	
Office of Judges	(304) 558-0852	OICOOJExecutive@wv.gov
Fax	(304) 558-1021	
Revenue Recovery	(304) 558-1200	OICRevRec@wv.gov
Fax	(304) 558-0671	
Self Insurance	(304) 558-6279	
Fax	(304) 558-0671	