

Contact Us

Mailing Address:

West Virginia Offices of the Insurance
Commissioner
PO Box 50540
Charleston, WV 25305-0540

Office hours 8:30 am to 4:30 pm Monday
through Friday, EST

State's Directory search by employee name
or select Insurance Commission for all
employees



Physical Address:

West Virginia Offices of the Insurance
Commissioner
West Virginia Lottery Building
900 Pennsylvania Avenue
Charleston, WV 25302

[Map to WV Office of the Insurance
Commissioner](#)

<http://www.wv.gov/Pages/state-phone-directory.aspx>

| Division | Telephone Number | Email Address |
|--|---------------------------------|--|
| Consumer Services | (304) 558-3386 | OICConsumerServices@wv.gov |
| Toll Free | 1-888-TRY-WVIC (1-888-879-9842) | |
| Fax | (304) 558-4965 | |
| Company Analysis & Examinations | (304) 558-2100 | OICFinancialConditions@wv.gov |
| Fax | (304) 558-1365 | |
| Consumer Advocate | (304) 558-3864 | OICConsumerAdvocate@wv.gov |
| Executive Offices | (304) 558-3354 | |
| Financial Accounting | (304) 558-6279 ext. 48470 | |
| Tax Unit | (304) 558-1900 | OICWVTaxSection@wv.gov |
| Fax | (304) 558-0138 | |
| Health Policy | (304) 558-6279 ext. 48035 | OICHealthPolicy@wv.gov |
| Information Technology | (304) 558-2293 | |
| Legal Division | (304) 558-0401 | OICLegal@wv.gov |
| Fax | (304) 558-1908 | |
| Licensing & Education | (304) 558-0610 | OICAgentLicensing@wv.gov |
| Fax | (304) 558-4966 | |
| Pharmacy Benefit Manger (PBM) | (304) 558-6279 ext. 48494 | OICPBM@wv.gov |
| Professional Employer Organization (PEO) | (304) 558-6279 ext. 47748 | OICPEO@wv.gov |
| Fax | (304) 558-0671 | |
| Rates and Forms | (304) 558-2094 | OICRatesForms@wv.gov |
| Fax | (304) 558-1610 | |
| Special Investigations Division | (304) 558-5241 | OICFraud@wv.gov |
| Toll Free | (800) 779-6853 | |
| Fax | (304) 558-8950 | |
| Workers Compensation Numbers | | |
| Board of Review | (304) 558-5230 | |
| Fax | (304) 558-1322 | |
| Claim Services | (304) 558-5838 | OICClaimsServices@wv.gov |
| Fax | (304) 558-0671 | |
| Document & Imaging Services | (304) 558-2293 | |
| Fax | (304) 558-8948 | |
| EDI Reporting | (304) 558-5838 | WVOICEDI@iso.com |
| Employer Coverage Unit | (304) 414-0539 | OICEmployerCoverage@wv.gov |
| Fax | (304) 558-5586 | |
| Managed Health Care Plans | (304) 414-7744 | OICMedPlans@wv.gov |
| Fax | (304) 558-5586 | |
| Revenue Recovery | (304) 558-1200 | OICRevRec@wv.gov |
| Fax | (304) 558-0671 | |
| Self Insurance | (304) 558-6279 | OICWCSelfInsured@wv.gov |
| Fax | (304) 558-0671 | |