



# Health Insurance Assistance Service (HIAS) Fact Sheet

With health care consistently identified as a top concern for people in the United States, the American Cancer Society has made it a priority to discover solutions that will help cancer patients who have lost, or are in danger of losing, their health care coverage.

We are contributing to a better understanding of trends and emerging issues of concern to cancer patients, while also providing individualized information and resources to help them navigate the health insurance system. Cancer patients who may benefit from our Health Insurance Assistance Service (HIAS) are connected with a specialist who works to address their needs. HIAS helps cancer patients, survivors, and people with symptoms who have needs related to health insurance coverage, including but not limited to:

- Seeking health insurance coverage (not currently covered)
- Having health insurance coverage but losing it in the short term
- Experiencing life changes that impact their health insurance status (e.g., move, divorce, marriage, death in family, birth of child, loss of job, etc.)

HIAS will also speak with concerned family members, friends, and health care professionals.

For more information, please call us at **1-800-227-2345** or go to **cancer.org** and use the “Live Chat” option to connect with our caring, trained staff.