

## Contact Us

### Mailing Address:

West Virginia Offices of the Insurance  
Commissioner  
PO Box 50540  
Charleston, WV 25305-0540

Office hours 8:00 am to 5:00 pm  
Monday through Friday, EST

State's Directory search by employee name or select Insurance Commission for all employees

<http://www.wv.gov/Pages/state-phone-directory.aspx>

### Physical Address:

West Virginia Offices of the Insurance  
Commissioner  
West Virginia Lottery Building  
900 Pennsylvania Avenue  
Charleston, WV 25302

[Map to WV Office of the Insurance Commissioner](#)

Division	Telephone Number	Email Address
Consumers Services	(304) 558-3386	<a href="mailto:OICConsumerServices@wv.gov">OICConsumerServices@wv.gov</a>
Toll Free	1-888-TRY-WVIC (1-888-879-9842)	
Fax	(304) 558-4965	
TDD	(304) 558-1296	
TDD Toll Free	(800) 435-7381	
Administrative Services (HR)	(888) 879-3842	
Fax	(304) 558-4365	
Agent Licensing & Education	(304) 558-0610	<a href="mailto:OICAgentLicensing@wv.gov">OICAgentLicensing@wv.gov</a>
Consumer Advocate	(304) 558-3864	<a href="mailto:OICConsumerAdvocate@wv.gov">OICConsumerAdvocate@wv.gov</a>
Executive Offices	(304) 558-3354	
Financial Accounting	(304)558-6279 ext. 1245	
Financial Conditions	(304) 558-2100	<a href="mailto:OICFinancialConditions@wv.gov">OICFinancialConditions@wv.gov</a>
Health Policy	(304) 558-6279 ext. 1120	<a href="mailto:OICHealthPolicy@wv.gov">OICHealthPolicy@wv.gov</a>
Information Technology	(304) 558-2293	
Legal Services	(304) 558-0401	<a href="mailto:OICLegal@wv.gov">OICLegal@wv.gov</a>
Toll Free	(800) 732-9562	
Fax	(304) 558-1362	
Office of Inspector General (Fraud)	(304) 558-5241	<a href="mailto:OICFraud@wv.gov">OICFraud@wv.gov</a>
Toll Free	(800) 779-6853	
Fax	(304) 558-8950	
Rates and Forms	(304) 558-2094	<a href="mailto:OICRatesForms@wv.gov">OICRatesForms@wv.gov</a>
Workers Compensation Numbers		
Claim Services	(304) 558-5838	<a href="mailto:OICClaimsServices@wv.gov">OICClaimsServices@wv.gov</a>
Document & Imaging Services	(304) 558-1966 ext. 3500	
Fax	(304) 558-1021	
EDI Reporting	(304) 558-6279 ext. 3046	<a href="mailto:OICWVCustomerCare@wv.gov">OICWVCustomerCare@wv.gov</a>
Employer Coverage Unit	(304) 558-6279 ext. 1202	<a href="mailto:OICEmployerCoverage@wv.gov">OICEmployerCoverage@wv.gov</a>
Office of Judges	(304) 558-0852	<a href="mailto:OICOOJExective@wv.gov">OICOOJExective@wv.gov</a>
Revenue Recovery	(304) 558-1200	
Self Insurance	(304) 558-6279	
Fax	(304) 558-1365	
Trading Partner Profiles	(304) 558-6279 ext. 3046	<a href="mailto:OICWVEDIREGIS@wv.gov">OICWVEDIREGIS@wv.gov</a>
WC Board of Review	(304) 558-5230	
Fax	(304) 558-1388	
WC Medical Rates and Plans		<a href="mailto:OICMedRates@wv.gov">OICMedRates@wv.gov</a>

