

Contact Us

Mailing Address:

West Virginia Offices of the Insurance
Commissioner
PO Box 50540
Charleston, WV 25305-0540

Office hours 8:00 am to 5:00 pm
Monday through Friday, EST

Physical Address:

West Virginia Offices of the Insurance
Commissioner
West Virginia Lottery Building
900 Pennsylvania Avenue
Charleston, WV 25302

[Map to WV Office of the Insurance
Commissioner](#)

State's Directory search by employee
name or select Insurance Commission
for all employees

[http://www.wv.gov/Pages/state-phone-
directory.aspx](http://www.wv.gov/Pages/state-phone-directory.aspx)

Division	Telephone Number	Email Address
Consumers Services	(304) 558-3386	OICConsumerServices@wv.gov
Toll Free	1-888-TRY-WVIC (1-888-879-9842)	
Fax	(304) 558-4965	
TDD	(304) 558-1296	
TDD Toll Free	(800) 435-7381	
Administrative Services (HR)	(888) 879-3842	
Fax	(304) 558-4365	
Agent Licensing & Education	(304) 558-0610	OICAgentLicensing@wv.gov
Consumer Advocate	(304) 558-3864	OICConsumerAdvocate@wv.gov
Executive Offices	(304) 558-3354	
Financial Accounting	(304)558-6279 ext. 1245	
Tax Unit	(304) 558-1900	
Fax	(304) 558-0138	
Financial Conditions	(304) 558-2100	OICFinancialConditions@wv.gov
Health Policy	(304) 558-6279 ext. 1120	OICHealthPolicy@wv.gov
Information Technology	(304) 558-2293	
Legal Services	(304) 558-0401	OICLegal@wv.gov
Toll Free	(800) 732-9562	
Fax	(304) 558-1362	
Office of Inspector General (Fraud)	(304) 558-5241	OICFraud@wv.gov
Toll Free	(800) 779-6853	
Fax	(304) 558-8950	
Rates and Forms	(304) 558-2094	OICRatesForms@wv.gov
Workers Compensation Numbers		
Claim Services	(304) 558-5838	OICClaimsServices@wv.gov
Document & Imaging Services	(304) 558-1966 ext. 3500	
Fax	(304) 558-1021	
EDI Reporting	(304) 558-6279 ext. 3046	OICWVCustomerCare@wv.gov
Employer Coverage Unit	(304) 558-6279 ext. 1202	OICEmployerCoverage@wv.gov
Office of Judges	(304) 558-0852	OICOOJExecutive@wv.gov
Revenue Recovery	(304) 558-1200	
Self Insurance	(304) 558-6279	
Fax	(304) 558-1365	
Trading Partner Profiles	(304) 558-6279 ext. 3046	OICWVEDIREGIS@wv.gov
WC Board of Review	(304) 558-5230	
Fax	(304) 558-1388	
WC Medical Rates and Plans		OICMedRates@wv.gov