



THIRD ANNUAL  
**WEST VIRGINIA**

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**Workers' Compensation  
Educational Conference**

*Presented By*



**May 21-22, 2012**

**Marriott Charleston Town Center  
Charleston, West Virginia**

In association with the International Workers' Compensation Foundation, Inc.,  
a non-profit corporation dedicated to workers' compensation research and education.



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# THIRD ANNUAL WEST VIRGINIA Workers' Compensation Educational Conference May 21-22, 2012

The West Virginia Offices of the Insurance Commissioner and the International Workers' Compensation Foundation are jointly sponsoring an educational conference which is unique in West Virginia. The goal of this conference is to educate those who participate in West Virginia's workers' compensation system regarding current rules, procedures, policies and forms and to provide an opportunity for dialogue among these participants.

Breakout sessions will be utilized to discuss certain topics in specific detail for a more specialized view, while other topics will be presented from a more general perspective.

## **Who Should Attend?**

All employers, occupational health physicians and nurses, insurance adjusters, self-insurers, third party administrators, safety and human resource managers, claimant's and defense attorneys, health care providers, mediators and medical and vocational rehabilitation providers are encouraged to attend. In fact, anyone interested in the workers' compensation system in West Virginia will receive valuable information at the conference.

## **Registration Fee**

The cost for attending this informative forum is:  
\$275 Early bird registration before April 1st  
\$325 Registration after April 1st

Registration fee includes conference materials and special functions, including one breakfast, one evening reception and one luncheon. Casual attire is appropriate for all functions.

## **Location**

Marriott Charleston Town Center  
200 Lee Street East  
Charleston, West Virginia 25301  
(304) 345-6500

A block of rooms has been reserved at the conference hotel at the rate of \$122 single plus all applicable taxes. The room block will be held through April 27, 2012, unless it becomes fully reserved prior to this date. Register early! Indicate you are attending the West Virginia Workers' Compensation Educational Conference when making your reservations. Hotel reservations alone do not guarantee admission to the conference.

## **Continuing Education Credits**

Participants may be eligible for continuing education credits for conference attendance. CEU applications are pending for approval in the following disciplines: rehabilitation providers (CEU for CRC, CDMS, CCM), attorneys (CLE Hours), registered nurses and insurance producers.



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AGENDA & PROGRAM

May 21-22, 2012

MONDAY - MAY 21, 2012

GENERAL SESSION

- 1:00 PM - 1:10 PM **Welcoming Remarks**  
Michael D. Riley, Commissioner, OIC
- 1:10 PM - 1:30 PM **Regulatory Updates**  
Andrew Pauley, General Counsel, OIC
- 1:30 PM - 2:30 PM **Abuse in WC Claims**  
*Opiates, Opiate Abuse, and Treatment Options in the WC Claims*  
Paul Little, MD, Addiction Specialist and Family Practice in San Diego, CA
- 2:30 PM - 2:50 PM **REFRESH & VISIT EXHIBIT HALL**
- 2:50 PM - 3:50 PM **Ethics**  
*Ethical Challenges in Workers' Compensation Representation*  
James Heslep, J.D., Steptoe & Johnson, PLLC
- 3:50 PM - 4:50 PM **Failure to Timely Act, Unreasonable Denials and Order Drafting**  
*Playing by the Rules in WV: Avoiding Common Claim Administrator Mistakes*  
Rebecca A. Roush, Chief Administrative Law Judge, Offices of Judges
- 4:50 PM - 5:00 PM **Closing Remarks**  
Samantha Boggess, Director of Claims Services, OIC
- 5:00 PM - 6:30 PM **RECEPTION**

TUESDAY - MAY 22, 2012

- 8:00 AM - 9:00 AM **Continental Breakfast**

BREAK-OUT SESSIONS - Track 1

- 9:00 AM - 9:45 AM **Settlements**  
*Consideration in the Resolution of Complex WC Injury Case Studies*  
Kristin Halkias, Associate Counsel, OIC; Barbara Brown, MBA, Director of Claims, Sedgwick CMS; Reginia Evers, RN, Sedgwick CMS; Michael R. Merlino II, Esq., Director of Medicare Compliance, Sedgwick CMS; James V. Ebel, CPCU, ARM, President of Selective Settlements, Sedgwick CMS; Larry DellaVedova, President of DDP Group
- 9:45 AM - 10:30 AM **Indemnity Benefits**  
*An Overview of the WV Workers' Compensation Benefit System*  
Molly Wilson, Business Process Management & Training, BrickStreet Insurance; Richard Crynock, Attorney Supervisor - OIC
- 10:30 AM - 10:50 AM **REFRESH & VISIT EXHIBIT HALL**

10:50 AM - 12:00 PM

**Safety Initiatives and WVU's Safety & Health Study**  
*Why Safety Should Matter to You!*  
Dan Gresock, CPCU, CSP, CSHM, Zurich Services Corp.; Mark Fullen, WVU

BREAK-OUT SESSIONS - Track 2

- 9:00 AM - 10:30 AM **Pharmacy Trends**  
*An Update on Current Pharmacy Trends and Cost Containment*  
Dr. Rob Stanton, Associate Dean, Marshall University School of Pharmacy
- 10:30 AM - 10:50 AM **REFRESH & VISIT EXHIBIT HALL**
- 10:50 AM - 12:00 PM **Claims Panel Discussion**  
*Strategies for Managing the Complex WC Claims*  
Dr. James Becker, Medical Director of the OIC and Medicaid; Dr. Rob Stanton, Associate Dean, Marshall University School of Pharmacy; Molly Wilson, Business Process Management & Training, BrickStreet Insurance; Gina Baldwin, Vocational Rehabilitation Specialist, Baldwin and Associates, Inc.; Richard Crynock, Attorney Supervisor, OIC; Kristin Halkias, Associate Counsel, OIC
- 12:00 PM - 1:00 PM **LUNCHEON**
- 1:00 PM - 1:30 PM **DESSERT with EXHIBITORS**
- GENERAL SESSION**
- 1:30 PM - 2:30 PM **Interesting Fraud Stories**  
*You're not going to believe this...*  
Gary Griffith, Inspector General, OIC; Chris Bailes, Operations Specialist 2, OIC
- 2:30 PM - 3:30 PM **Disability**  
*The Real Impact of Disability on Health and Wellness*  
Dr. Chris Martin, Director of Institute of Occupational and Environmental Health and Program Director for the Occupational Medicine Residency at WVU
- 3:30 PM - 3:45 PM **REFRESH & VISIT EXHIBIT HALL**
- 3:45 PM - 4:25 PM **WC Trends**  
*Claim Trends as Viewed via Claims Auditing*  
Larry DellaVedova, President of DDP Group, Inc., "A Claims Consulting Company"
- 4:25 PM - 4:35 PM **Closing Remarks**  
Samantha Boggess, Director of Claims Services, OIC
- 4:35 PM **ADJOURN**



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Complete, copy and return this form for each attendee along with a CHECK (Credit Cards Not Accepted) made payable to the IWCF (International Workers' Compensation Foundation, Inc.) and mail to: IWCF, 570 Memorial Circle, Suite 320, Ormond Beach, FL 32174.

Registration Fees: \$275.00 per person paid prior to 4/1/12  
\$325.00 paid after 4/1/12

Name: \_\_\_\_\_  
(Please PRINT name as you wish it to appear on your name tag)

Business Name: \_\_\_\_\_ Title: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Area of Interest:  Employer  Employee  Insurer  Attorney  Health Care Provider Other: \_\_\_\_\_

LODGING - The Marriott Charleston Town Center welcomes you to the heart of downtown Charleston. A block of rooms has been reserved at the rate of \$122.00 single plus applicable taxes. The room block will be held through April 27, 2012, unless it becomes fully reserved prior to this date. Indicate you are attending the West Virginia Workers' Compensation Educational Conference when calling to make your reservations. Register early by calling the Marriott's direct number (304) 345-6500. Hotel reservations alone do not guarantee admission to the Conference.

CONTINUING EDUCATION CREDITS - CEU applications are pending for approval in the following disciplines: rehabilitation providers (CEU for CRC, CDMS, CCM), attorneys (CLE Hours), registered nurses and insurance producers.

CANCELLATION REFUND POLICY - Cancellation of preregistration must be made before 5:00 pm on MAY 11, 2012. Substitution of personnel is recommended in lieu of cancellation after that date. The full registration fee will be forfeited if you fail to attend or cancel timely.

SPECIAL NEEDS - Individuals attending the conference who may need auxiliary aids or special services are requested to provide notice of their needs in writing no later than 10 working days before the conference so that appropriate arrangements can be made.

DRESS CODE - Casual clothing is appropriate for all events.

*For further information contact the IWCF office at (386) 677-0041, Fax (386) 677-0155,  
or email: IWCF@bellsouth.net*

Net proceeds from this event, if any, go to the International Workers' Compensation Foundation, Inc. (FEIN# 35-1737364), a non-profit organization to further its work in workers' compensation education and research.



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**EXHIBITOR REGISTRATION FORM**

**ATTENTION EXHIBITORS**

Fee of \$750 includes two (2) complimentary registrations for exhibitor representatives. Two (2) additional registrants will be accepted at the rate of \$250 each. A separate registration form should be completed for each additional registrant.

Space is offered on a first come, first serve basis and will only be reserved upon our receipt of this registration form, which may be faxed to (386) 677-0155 or emailed to iwcf@bellsouth.net. For additional information regarding exhibit area, contact the IWCF office at (386) 677-0041. Booth setup will be in the exhibitor area on Monday, May 21, 2012, from 10:00 am to 1:00 pm. Teardown will be on Tuesday, May 22, 2012 at 3:45 pm.

Refreshment breaks and a reception will be held in the Exhibition area. Registration fee includes one 6' draped table and two chairs, registration for two representatives and twenty-four hour security. Full fee forfeiture if unable to attend.

**EXHIBITOR INSURANCE HOLD/HARMLESS CLAUSE**  
Exhibitor assumes entire responsibility and hereby agrees to protect, indemnify, defend, save and hold harmless the International Workers' Compensation Foundation (IWCF), employees and agents, Chelsea Place Meetings and its employees and agents, and the Marriott Charleston Town Center against all claims, losses and damages to persons or property, governmental charges or fines and attorney fees arising out of or caused by exhibitor's installation, removal, maintenance, occupancy or use of the exhibition premises or part thereof, excluding any such liability caused by the sole negligence or concurrent comparative negligence of the Marriott Charleston Town Center and their employees and agents, Chelsea Place Meetings and its employees and agents, as well as the IWCF, its members, employees and agents.

In addition, exhibitor acknowledges that the Marriott Charleston Town Center, Chelsea Place Meetings and the IWCF do not maintain insurance covering exhibitors' property or potential liabilities and that it is the sole responsibility of the exhibitor to obtain business interruption insurance, property damage insurance and liability insurance covering such losses by exhibitor. Exhibitor shall obtain and keep in force during the term of the installation and use of the exhibit premises, policies of comprehensive general liability insurance and contractual liability insurance and specifically referring to contractual liability set forth in the foregoing paragraphs hereof, in an amount not less than \$1,000,000.00 combined single limit for personal injury and property damage. The Marriott Charleston Town Center, Chelsea Place Meetings, and the IWCF shall be included in such policies as additionally named insureds for this convention only.

AUTHORIZED  
SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

**SPONSORSHIP OPPORTUNITY**

You are invited to register as a sponsor for the West Virginia Workers' Compensation Educational Conference. The following sponsorship levels are available:

**Silver: \$500 Contribution**

- Organization name will appear on a large "Thank You Sponsor" sign in exhibit area.

**Gold: \$1,000 Contribution**

- Organization Name and Contact Information will appear in conference program
- Organization name will appear on a large "Thank You Sponsor" sign in exhibit area.

**CHECK CATEGORY WHICH APPLIES:**

EXHIBITOR

AND/OR

SPONSORSHIP:     Silver     Gold

Company Name: \_\_\_\_\_

Specialty: \_\_\_\_\_

Contact Person: \_\_\_\_\_

Title: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone: \_\_\_\_\_

Fax: \_\_\_\_\_

Email Address: \_\_\_\_\_

**VENDORS ONLY**

Comp Registrant #1: \_\_\_\_\_

Title: \_\_\_\_\_

Comp Registrant #2: \_\_\_\_\_

Title: \_\_\_\_\_

(Please print names as you wish them to appear on name tag)

Please make/mail check payable to:  
(Credit Cards Not Accepted)  
IWCF, 570 Memorial Circle, Ste. 320,  
Ormond Beach, FL 32174

For additional information contact the IWCF office at:  
Phone (386) 677-0041 • Fax (386) 677-0155

**I W C F**

570 Memorial Circle, Suite 320  
Ormond Beach, FL 32174

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Early-bird conference registration deadline: April 1st

Deadline for hotel reservations at conference rate: April 27th